"Protect me from theft."

"I am extremely impressed with Computrace. The Absolute Theft Recovery Team was able to track and recover a critical piece of hardware for MDx Medical, proving its worth many times over."

Thomas Schuetz
President
MDx Medical Management Inc.

A Crime Scene with No Witnesses and No Evidence? No Problem for Computrace

MDx Medical Management Inc. is a Practice Management Consulting firm in White Plains, New York, specializing in rehabilitating physician practices. MDx manages several functional areas of a physician or group practice, including front-end and reception, scheduling, billing, collections, managed care, executive reporting, information technology and physician performance counseling.

When a laptop computer disappeared recently from the offices of MDx Medical Management Inc. in White Plains, New York, the company's President, Thomas Schuetz, turned to Computrace® by Absolute Software to get the laptop back.

The theft occurred when the company was relocating offices and many people were in the vicinity. There was no evidence as to who committed the crime and no witnesses to the theft.

"Fortunately, we had installed Computrace on all our corporate computers, so after we notified the police, we contacted Absolute Software," remembers Schuetz.

An initial investigation by the police yielded nothing. Inevitably, the laptop silently contacted the Absolute Theft Recovery Team, supplying critical location information.

The Theft Recovery Team tracked the laptop as it logged onto the Internet in Florida, then a few days later in Manhattan. An Absolute Investigator then provided the Manhattan Precinct with a name, phone number and address indicating precisely where the laptop was located. Manhattan Precinct detectives then contacted the computer user, resulting in the laptop being immediately returned to the police. The investigation continues into how this person came to be in possession of MDx's laptop.

"I am extremely impressed with Computrace. The Absolute Theft Recovery Team was able to track and recover a critical piece of hardware for MDx Medical, proving its worth many times over," said Schuetz. "I am a very happy customer of Absolute Software. In fact, I have already recommended Computrace to two other companies we do business with."

About Absolute Computrace

Absolute Computrace by Absolute Software allows organizations to centrally track and secure their IT assets within a single cloud-based console – the Absolute Customer Center. They can easily identify computers and ultra-portable devices that have gone missing, enforce software policies, and maintain a fleet of optimally running devices. Most importantly, they can remotely invoke preemptive or reactive security measures to safeguard each device and the data it contains.

About Absolute Software

Absolute Software is the global leader in firmware-embedded persistent endpoint security and management solutions.

We provide organizations with comprehensive visibility and control over all of their endpoints – regardless of user or location. Our customers are able to optimize productivity, reduce operating costs, prove compliance, and remotely secure all of their devices and the corporate data they contain.

Absolute®
COMPUTRACE